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PATENT APPLICATION  
09/244,550

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Harriet E. Brichta, et al.  
Serial No.: 09/244,550  
Filing Date: February 3, 1999  
Group Art Unit: 3622  
Examiner: James W. Myhre  
Title: SYSTEM AND METHOD OF MANAGING A PROGRAM  
OFFICE

**MAIL STOP NON-FEE AMENDMENT**

Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**CERTIFICATE OF MAILING  
BY EXPRESS MAIL**

I hereby certify that this communication is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37 C.F.R. § 1.10 on the date indicated below and is addressed to The Commissioner For Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

*Willie Jiles*

Willie Jiles

Date: January 6, 2004

Exp. Mail Receipt No. EV 323454569 US

Dear Sir:

**RESPONSE PURSUANT TO 37 C.F.R. § 1.111**

In response to the Office Action dated October 14, 2003, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following amendments thereto and the remarks set forth below.

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**GROUP 3600**